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## PlantCML® Announces Release of The Communicator!® NXT™ Emergency Notification Solution, Version 4.2.0

**(FRANKLIN, Tenn., October 5, 2010)** – [PlantCML®, an EADS North America company](#), today announced the availability of [The Communicator!® NXT™](#) emergency notification solution, version 4.2.0. The latest release of this critically acclaimed software provides enhanced functionality, including a number of client-requested features specifically designed to augment the communications capabilities of public- and private-sector organizations around the world.

Among the enhancements to The Communicator! NXT solution is a cascade calling feature, which allows users to execute priority-based notification through tiered sequencing of contacts. For example, organizations can now call a list of employees for overtime when rules dictate that people be contacted in a specific order, be given a certain amount of time to respond, or contact different teams in parallel. Additionally, the release includes enhancements to the application's "Instant Activation" feature, letting users easily save or discard scenario information and display advanced settings for greater usability.

Through an expanded relationship with [Onset Technology, Inc.](#), BlackBerry® pin-to-pin messaging also is available with The Communicator! NXT solution, version 4.2.0. This high-demand feature enables messages to bypass traditional carrier infrastructure for voice and SMS, sending direct, device-to-device notification should e-mail, voice, and text messaging fail.

Clients implementing the new version will discover increased throughput of text messages with PlantCML's expanded SMS gateway, as well as the option to implement the company's much-anticipated Survey module. This powerful add-on allows users of The Communicator! NXT solution to poll any number of individuals via outbound telephone call or e-mail for the purpose of collecting detailed responses concerning scheduling, customer satisfaction, event planning, HR enrollment and other topics.

The Communicator! NXT emergency notification solution, offered as an on-premise, hosted or hybrid deployment, provides automatic, list-driven communication with target audiences, including employees, community leaders and crisis response teams. Once activated, the web-based application rapidly distributes messages containing event-related information or potentially life-saving instruction via a wide variety of voice and text methods, including telephone (landline and cellular), SMS, e-mail and fax. The

solution also gathers critical feedback, such as ETA of responders and “Are you okay?” status, if required, confirming response times and enabling faster, more informed decision-making in all types of contingencies such as natural disasters or pandemics.

“Customer input plays a critical role in our product development cycle and the prioritization of new capabilities,” said Mike Adams, product line manager for PlantCML’s Notification Solutions and Services (NSS) business unit. “The release of version 4.2.0 embodies our use of that feedback in the evolution of The Communicator! NXT solution and the entire NSS portfolio.”

Clients can schedule upgrades to The Communicator! NXT, version 4.2.0, by submitting a form on the PlantCML NSS Technical Support website, located at <http://support.plantcml-eads.com/>.

**About PlantCML** ([www.plantcml-eads.com](http://www.plantcml-eads.com))

PlantCML, an EADS North America company, is the industry’s leading provider of crisis communications and response technologies for public safety, federal/DoD and business markets globally. The organization’s full-circle security and communications portfolio includes emergency notification solutions and services, IP-enabled call center applications for computer-aided dispatch, mapping and information management, and P25 land mobile radio networks. These PlantCML offerings and others are resident in 14 of the 20 most populous US cities, 250+ military operations, numerous Fortune 500 corporations, and internationally in 15 countries.

**About EADS North America** ([www.eadsnorthamerica.com](http://www.eadsnorthamerica.com))

EADS North America is the North American operation of EADS, a global leader in aerospace, defense and related services. As a leader in all sectors of defense and homeland security, EADS North America and its parent company, EADS, contribute over \$11 billion to the U.S. economy annually and support more than 200,000 American jobs through its network of suppliers and services. Operating in 17 states, EADS North America offers a broad array of advanced solutions to its customers in the commercial, homeland security, aerospace and defense markets.

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