

SMARTPHONE PAGING

Introducing the New Pager: Your Smartphone

Say Goodbye to Your Pager, Hello to Smartphone Paging

Select Your New Pager Now:



Smartphone Paging - Frequently Asked Questions

How can my Smartphone act as a pager?

The Onset Pager application turns your Smartphone into a virtual pager, combining the ubiquity and simplicity of the traditional pager with the convenience and advanced functionality of your Smartphone.

Can I ignore the Onset Pager alert?

Just like a pager, the alert will continuously beep, until acknowledged.

If I have my Smartphone on silent, will I still hear the pager alert?

Yes, the Onset Pager application bypasses the Smartphone profile.

Where are the pager messages stored?

The Onset Pager application has a dedicate Inbox for all incoming page messages.

Can the sender get a confirmation when a message is received and read?

Yes, the Onset Pager application detects and communicates when a message is received and read on your Smartphone.

Is there an audit trail of pager messages and their receipts?

The enterprise edition of the system provides a complete audit trail including Delivery and Read confirmation which can be accessed through the application's web interface or integrated into existing enterprise systems and paging terminals.

Which Smartphone can I get my Onset Page on?

The paging application is working on all Blackberry and iPhone devices, with support for Android coming soon. Please contact Onset Technology if you have interest in other supported Smartphone operating systems.

Can I get pages even when SMS and voice service do not work?

Yes. The paging application uses the data channel, while SMS utilizes the voice channel. It is known that SMS messages are sometimes delayed or completely lost, and therefore cannot be relied upon when the cellular network is performing at high load or during times of congestion, both of which may occur during an emergency situation.

Are pages subject to additional charges from my wireless network provider?

No. As opposed to SMS, the pager application is using the data channel and there are no additional charges over the monthly data access fee.

What if the cellular signal is weak or if there is no cellular coverage?

Most Smartphones can take advantage of a Wi-Fi signal to complement the cellular signal. As long as the Smartphone has internet access via Wi-Fi, the Onset Page can be delivered to the phone.

How do I start receiving pages on my Smartphone?

Getting pages on your Smartphone is as easy as installing the Onset application and signing up for your Onset Pager ID.

Do I need to give out my cell phone number in order to receive a page?

No. Onset is using a unique pager ID so your mobile phone number remains private.

Can I use my Smartphone at the hospital?

A study by Mayo Clinic researchers dispels the notion that using mobile phones at a health care facility is unsafe. A Mayo Clinic team in Rochester performed 300 tests with two cell phones, each with different technologies and carriers, and 192 medical devices. None of the tests revealed any type of interference with the medical devices.

For more information:

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